



Seniors' College Association of Nova Scotia

SCANS

Membership Survey Report

June 2013

Introduction

Established in 2008, the Seniors' College Association of Nova Scotia (SCANS) provides affordable learning opportunities to seniors (age 50+) on academic topics, as well as promoting life-long learning. In Nova Scotia, 39% of our population is over the age of 50, with the fastest growing segment over the age of 65. It is estimated that by 2026, over 29% of the population in N.S. will be age 65+, a dramatic 86% increase from the current 15% of the population .¹

In the spring of 2013 the Board of Directors engaged the SCANS membership as part of its strategic planning process. All SCANS members were invited to participate in the planning process via a 20-question membership survey during the period of April and May 2013. The survey asked members for views on SCANS membership structure, methods of membership engagement, SCANS geographic growth, location of SCANS office and classrooms, as well as future priorities for the organization.

Over 40% of SCANS members participated in the membership survey process. Despite initial difficulties encountered with email distribution of the survey, the majority of respondents indicated “thanks for the opportunity” to express their opinions and views on SCANS.

The SCANS Board of Directors will be able to made decisions about the strategic directions of SCANS based on member input. A summary of the SCANS membership survey report will be provided to SCANS members upon completion.

¹ Summary of the Nova Scotia Demographic Research Report: A demographic Analysis of Nova Scotia into 2026. (2006)

Procedure

All 487 SCANS members were invited to participate in the 2013 SCANS membership survey during April and May 2013.

450 SCANS members were emailed a membership survey.²

37 SCANS members without email contacts were sent a membership survey by regular mail.

118 completed surveys were received via email

40 surveys were received via mail

38 surveys were received from class participants

TOTAL: 196 completed surveys received for a 40.2% return rate.

Some members initially reported difficulties in opening the member survey received in their email or in completing the survey online. Five percent of members subsequently requested and submitted a member survey via regular mail.

The mailed surveys included a self-addressed, stamped return envelope in order to return the completed survey to SCANS at no cost to members. It was noted that the rate of return of surveys for those mailed to members was 65%, considerably higher than the 26% of returned email surveys.

Membership surveys were also provided to participants in the classrooms of several SCANS courses during the spring 2013 session.

Most respondents did not fully complete all questions in the survey. Therefore each section in the Survey Report indicates the percentage of respondents that completed that particular question.

² 24 members originally emailed a survey subsequently requested a survey by mail.

SCANS MEMBERSHIP PROFILE 2013

89% of respondents completed this section of the survey

MALES 27%			FEMALES 73%		TOTALS
Age 50 - 55	0		Age 50 - 55	0.6%	0.6%
Age 56 - 60	1.1%		Age 56 - 60	3.5%	4.6%
Age 61 - 65	4.0%		Age 61 - 65	13.7%	17.7%
Age 66 +	21.7%		Age 66+	55.4%	77.1%

In Nova Scotia, 44% of seniors are male and 56% are female.³ The SCANS membership profile reflects a significantly higher rate of female members (73%) versus males (27%). The above table also highlights that the majority (77%) of SCANS members are over the age of 66.

<i>(81% responded to this question)</i>	One year or less	34.6%
	Two years	19.5%
	Three years	20.8%
	Four years	6.3%
	Five years	6.3%
	Six years	3.7%
	From inception	8.8%

<i>91% responded to this question)</i>	Halifax	60.3%	38% participation rate of chapter members
	Truro	14.0%	39% participation rate of chapter members
	Liverpool	9.0%	34% participation rate of chapter members
	Mahone Bay	14.0%	29% participation rate of chapter members
	Chester	2.7%	83% participation rate of chapter members

³ Statistics Canada Census 2011. Seniors defined as age 65 and older.

Highlights of Findings

Membership issues

Most respondents indicated they are members of SCANS due to their interest in lifelong learning, the quality and caliber of courses and instructors, the opportunity to pursue new learning in retirement years, in their local community and socializing with other learners. Affordability of courses and the ability to learn without the pressure of “exams” were also mentioned frequently.

Almost all members felt SCANS is a good value for the membership fee of \$135.00. It was suggested that in areas with less variety of course options may feel less value. Two-thirds of members indicated a preference for one annual payment of \$135.00 due mainly to convenience. A third of members preferred the pay-by-semester option.

Two-thirds of respondents have not volunteered with the SCANS organization, citing lack of time, health and newness as a member as top reasons. Almost 13% indicate a lack of awareness of engagement opportunities, were simply never asked. Almost half of respondents indicated some interest in volunteering, mainly with classroom set-up/take down, tea/coffee, class representatives or on a committee. Some members indicate they would respond to a direct invitation to become engaged.

SCANS Geographic Growth

Over three-quarters of respondents support SCANS developing new chapters across Nova Scotia in the next two years. Members indicated a desire to make SCANS more available to seniors across the province. However, comments also cautioned SCANS from growing too much too quickly and thus compromising the existing quality and standards of SCANS courses/lectures. Only 36% of respondents offered specific locations for possible chapters, others indicate the location of a new chapter would be dependent upon a strong community base of resources, such as interested population, academic resources, such as a university, and a volunteer base. Annapolis Valley has the most interest as a possible new chapter location due to Acadia University, a base of retired/senior population, transportation and proximity to HRM.

SCANS Office & Classroom Locations

Two-thirds of respondents indicate SCANS should seek another affordable office space in the Halifax area, preferably on the peninsula. Twenty-two percent indicate SCANS should seek to share office space with other non-profit, and a list of suggestions is provided. Over 10% indicate SCANS should consider moving its office outside of HRM and the strongest suggestion received was the Mahone Bay Centre. Less than 10% offered suggested locations for SCANS to consider as new office space, but in that small group, 25% said a virtual office should be considered.

There were more suggestions for classroom locations, as there were some identified in each chapter area. Overall the themes of locations suggested include community centres, libraries, church halls, grocery store meeting rooms and schools/universities. Parking was very important to over 60% of respondents in choosing classroom locations.

What do members like about SCANS?

Respondents overwhelmingly stated that the quality and caliber of university-level, academic courses and lectures in what they like best, followed closely by the quality of instructors, the affordability and small class sizes. Several respondents indicated that they were unable to attend University when younger, and this is their opportunity to learn now. Apart from the academic aspect of SCANS, members largely appreciate the social aspect of learning with interested peers, and even suggest more opportunities for learner action, with refreshment breaks, field trips and events.

Future Development of SCANS

Respondents indicated some potential improvements and new ideas for SCANS future consideration. There is an ongoing need to provide a broader range of courses, recruit new instructors and provide more comfortable learning venues. More publicity was suggested to recruit members, volunteers and potential instructors. Improve the website with current and dynamic information. A new direction for SCANS to consider is offering “non-academic” courses or topics, perhaps addressed through workshops or special lectures. Topics of practical interest identified by members include legal and financial planning, health directives, music appreciation, languages and computer literacy.

Top priorities for SCANS

The top priority identified by members was for SCANS to **keep up the quality work and academic standards that it has already established**. Members highly appreciate the quality of the courses, lectures and instructors. While members strongly support expanding SCANS so that more seniors can benefit, it is clear that current quality standards should not be compromised, and expansion be based on available community support and academic resources.

Members next indicated the ongoing need to **offer a variety of courses to members to keep them interested and engaged**. While re-offering courses was suggested, members also indicated the need for continuously seeking new learning options, especially for long-term members.

Finding **stable and affordable office space for SCANS and suitable classroom space(s)** in communities is a priority in the next few years.

Promoting SCANS in order to engage new members, new communities and new instructors was strongly encouraged as well as **expanding SCANS via chapter development** into new communities with a viable market and academic resources.

Section One
Membership Structure

1. Why did you become a member of SCANS?

78% of respondents answered this question

Top 10 Reasons⁴

31.3%	(1) To be able to keep on learning, pursue an interest in lifelong learning
29.4%	(2) The interesting variety and quality of academic courses & lectures
23.5%	(3) To pursue a wide array of interesting courses (now that I'm retired) on subjects to which I have had little exposure in the past
17.6%	(4) Socialization - meet and interact with people with similar interests
13.7%	(5) Interesting courses presented by knowledgeable professors with good fellow class members at affordable cost, and nearby
11.7%	(6) Perfect opportunity for retired persons to broaden their horizons while keeping their mind active and alert
8.5%	(7) Affordability
7.2%	(8) To learn without pressure
6.5%	(9) To continue the learning experience and keep my brain active , while listening to informative, interesting instructors
4.5%	(10) Initially because there was a class I wanted to take. Since then I have continued to take classes and meet people who have become friends

"To learn and keep learning as I advance in age. I wanted to keep my brain active and also connect with other people in my age group".

"I have never stopped being a student and love the academic standards of SCANS courses."

⁴ Respondents provided more than one response.

2. As a member, how would you prefer to pay the membership fee?

87% of respondents answered this question

68%	Annually with one payment of \$135.00. (SCANS accepts 3 post-dated cheques)
32%	Pay by each semester (fall, winter, spring) at \$45.00 per semester.

Respondents noted the convenience of making one annual payment, particularly for members who travel in the winter semester

2. Do you feel the current SCANS membership fee is a good value?

88% of respondents answered this question



Comments:

- So far there have been many wonderful instructors and subjects held in Bloomfield School, well worth the annual fee.
- The value varies... depends on what courses are being offered. The more variety of courses, then better value, but now many repeats and not worth annual fee.
- 3% indicated a preference to pay by course.
- Not enough courses being offered in locations outside HRM.

3. What is the most valuable part of belonging to SCANS as a member?

76% of respondents answered this question

Top 10 responses

60%	(1) Variety of interesting lectures and quality course subjects
43%	(2) Social aspects of meeting other seniors, instructors, great people.
28%	(3) Highly qualified & interesting and enthusiastic instructors
23%	(4) To pursue a wide array of interesting courses (now that I'm retired) on subjects to which I have had little exposure in the past
19%	(5) Lifelong learning, mental stimulation
12%	(6) Affordability
7.4%	(7) Joy of learning without pressure
6.7%	(8) Courses available in my community
4.7%	(9) Courses available by semester/take as many courses as you want
3.3%	(10) SCANS brings together retired seniors for common interests in learning, discussing and socialization.

Members said:

"The teachers bring original and fascinating information to the class."

"I like learning in areas I have not studied before, from experts."

"The ability to broaden my exposure to a variety of subjects in my senior years."

"Not having the opportunity to attend University when I was young, I am now getting my chance to be a student."

Section Two
Membership Engagement

4. Have you every volunteered with SCANS during your time as a member?

87% of respondents answered this question

35% said YES

Of those who said yes,⁵

- | | |
|------------|--|
| a) 46.0 % | Class representative |
| b) 22.0% | Board member |
| c) 18.5.0% | Helped with set-up and take down of projector/screen |
| d) 10.0% | Served on curriculum/organizing or other committees |
| e) 12.0% | Snacks, attendance, phone calls, etc. |
| f) 7.0% | Promotion |
| g) 5.0% | Transportation of speaker |
| h) 5.0% | Recruited speakers/lecturers |
| i) 5.0% | Lecturer |
| j) 3.0% | Registration at Open House day |

65% said NO

Of those who said no,

- | | |
|----------|--|
| a) 36.0% | No time/ travel |
| b) 22.0% | Still a new member |
| c) 12.0% | Health issues |
| d) 7.0% | Just like to take classes at SCANS |
| e) 6.5% | No reason |
| f) 4.0% | I offered but nobody took me up on it. |
| g) 3.5% | Was never asked to |
| h) 3.0% | Not close to where I live/transportation |
| i) 2.0% | Not sure what needs to be done |
| j) 2.0% | I do not use a computer |
| k) 2.0% | Group dynamics |

*Members indicate a willingness to
volunteer, if personally asked.*

⁵ Some respondents identified multiple volunteer engagements.

**5. Below is a list of different ways members can get involved at SCANS.
Please check all that you are interested in.**

45% of respondents answered this question

48%	Room take-down for classes/lectures
46%	Room set-up for classes/lectures
41%	Class Representatives
39%	Board Committee
30%	Help with tea/coffee/sweets
15%	Board of Directors
7%	Technical support (ie: projectors) for classes & events

Note: The above chart identifies areas of engagement that members are most interested in. However, only a small percentage of respondents left contact information for personal follow up.

6. How you would like to be more engaged as a SCANS member?⁶

28% of respondents answered this question

- a) 55.0% Not at this time/not available
- b) 31.0% Happy just attending classes/lectures
- c) 24.5% To offer suggestions on class and lecture topics
- d) 15.0% I would like to attend more classes
- e) 3.5% I would seek teachers for local courses (2)
- f) 3.5% I would enjoy an opportunity to teach (2)
- g) 3.5% Send me specific engagement opportunities by email or post on website.

⁶ Some respondents offered more than one suggestion for engagement.

Section Three
Geographic Growth of SCANS

7. Should SCANS continue to develop new chapters across Nova Scotia in the next two years?

88% of respondents answered this question

76.0% YES		10.0% NO
14.0% Not Sure		

Comments:

- 21.0%** Make SCANS available to more seniors in Nova Scotia is a good idea, but a new chapter should be based on strong community interest and available academic resources as well as financial and administrative capacity of SCANS.
- 7.0%** Expansion seems to have hurt the variety of topics offered in HRM. There is a concern of spreading SCANS too thin.
- 7.0%** Expansion is okay but should be done slowly so that staff and planners can make sure they are not diluting SCANS standards.
- 3.0%** SCANS must have the financial capacity to develop new chapters.

Other comments,

- Be mindful of the instructor costs to travel to deliver courses. Must be reasonable.
- Everyone should have the opportunity to access the wonderful courses of SCANS
- Not sure.. I think SCANS is at a point where it needs to develop priorities for where its energy will go... maybe further expansion but equally it may be to strengthen and consolidate current activities.
- I fully support expansion but not until there has been a significant increase in both curriculum and number of faculty in Halifax. Expansion seems to have led to neglect of the HRM courses, many offered repeatedly. Not having courses in the downtown where people like to walk may have led to people leaving as members.

b) Which region SCANS should focus on for its next potential chapter?

36% of respondents answered this question

59%	<p>Annapolis Valley</p> <ul style="list-style-type: none"> ➤ Acadia University nearby/NSCC ➤ Base of interested people (seniors/retirees) ➤ Accessible transportation ➤ Close to HRM
33%	<p>Cape Breton</p> <ul style="list-style-type: none"> ➤ UCB & St. FX U are assets ➤ Population density & composition ➤ Covers Eastern NS
25%	<p>Pictou County</p> <ul style="list-style-type: none"> ➤ Lots of seniors with time to learn ➤ St. F.X. University is an asset
14%	<p>Cumberland</p> <ul style="list-style-type: none"> ➤ NSCC ➤ Lack of adult education in area ➤ A lot of seniors in the area
4%	<p>Guysborough County</p> <ul style="list-style-type: none"> ➤ Isolated seniors
	<p>Other (please specify)</p> <ul style="list-style-type: none"> ➤ Yarmouth/Shelburne (7%) ➤ St. Margarets Bay/Tantallon to avoid drive to city ➤ Acadian communities ➤ Bridgewater ➤ Lack of adult education options

Most common recommendation was that locations should be based on: local interest/audience, and local academic resources such as a University.

Section Four
Location

8. Please select the choice that best reflects your opinion:

89.0% of respondents answered this question

64%	SCANS should seek another affordable office space in the Halifax area.
22%	<p>SCANS should seek to share office space with another nonprofit organization, and my suggestion is:</p> <ul style="list-style-type: none"> ➤ University (2) Dalhousie ➤ Church Halls/Legions ➤ NS Retired Employees Assoc. ➤ Chebucto Links/ILNS ➤ St. Pat's or Quinpool Education Centre ➤ Library (4) (new HRM library) ➤ Canada Games Centre/Recreation or Community Centre ➤ Art Gallery NS ➤ Spencer House ➤ Tantallon Library/Centre ➤ Old school(s) in HRM/St. Pat's School ➤ HRM Recreation Centre, St. Andrews (off Bayers Rd) ➤ Northwood
12%	<p>SCANS should seek another affordable office space outside of HRM.</p> <ul style="list-style-type: none"> ➤ Mahone Bay Centre ➤ Douglas Centre, Truro ➤ Maitland Elementary School & others targeted for closure ➤ Church, legion or community centre
2%	SCANS should consider purchasing a building with classroom space, as a long-term investment.

Comments:

SCANS should look at all of the options above, with active committee members, with knowledge of real estate. Stay accessible to the downtown/peninsula area.

9. Please list any potential locations that you may be aware of for a potential future SCANS office.

8.6% of respondents provided a suggestion.

- 25% Virtual office
- 25% An empty school within HRM – St. Pats School
- 18% A University, such as MSVU

Other suggestions include:

- St. Philips Church, Corner of Connaught & Chebucto (Meals on Wheels is there) – partner with a church
- Truro - Douglas St. Recreation Centre & new RECC
- Dixon Centre, Gottigen St.
- Have a contest
- Library in HRM – new library or Woodlawn library
- Move to Dartmouth
- Dept of Education, Market St.,

10. **Please list any potential locations you may be aware of for offering classes in your area.**

30% of respondents offered a suggestion:

Listed in order of popularity:

1. **Community Centres:** Findlay Centre in Dartmouth, Spencer House, YW/YMCA's Northwoodside Community Centre, Prospect Rd. Community Centre, Emera Centre, Liverpool, Community Hall at Lewis Lake, former Fire Station.
2. **Libraries)** Woodlawn /Keshen/Tantallon/new HRM library
3. **Church halls** Bedford United Church, St. Thomas More Church
4. **Shopping Centres/Grocery stores** have meeting rooms & parking
5. **Universities/Schools**(empty schools)

Other ideas include:

- Northwood/Senior Centres
- Faith Tabernacle in Halifax & St. Matthews on Barrington St.
- Truro - Fire Hall, Old St. Douglas School, Marigold Centre, town museum.
- NSCC campuses
- Quinpool Education Centre
- Local legion halls
- Mahone Bay Centre is great
- Trinity Church Hall, Liverpool, is excellent
- Old schools in HRM
- Bluenose Academy in Lunenburg
- Community rooms in Condo buildings
- Contact local Councillors for space

Section Five
Focus on what SCANS does well

11. As a member, what do you like best about SCANS?

76% of respondents answered this question

Top 10 responses⁷

77.8%	(1) Variety of quality university-level courses and lectures
36.0%	(2) Quality and enthusiasm of instructors
22.0%	(3) Meeting other seniors/socializing/relaxed learning atmosphere
19.5%	(4) Opportunity to continue learning in my community
7.5%	(5) Affordability of classes
5.5%	(6) Wasn't able to go to University/College when I was younger, so really enjoying this opportunity now
5.0%	(7) Small interactive class sizes & good class schedules
5.0%	(8) Special lectures
4.0%	(9) Course offerings in three semesters
3.5%	(10) No pressure learning & the field trips

Other comments:

- Casual atmosphere of classes and presentations
- Excellent teachers are the lifeblood – more important than the subject.
- Please focus on what you are doing now and not more expansion.
- Better audio-visual capacity would be great.

*“I like the opportunity to delve into discussions in areas outside of my usual
“comfort zones” and not feel intimidated in any way.”*

⁷ Respondents offered multiple responses.

12. Apart from the academic courses offered by SCANS, is there anything else you like about the organization?

45% of respondents answered this question

- a) 69.0% The social aspect, general positive attitude towards learning, meeting others
- b) 8.0% Special lectures
- c) 7.0% Good communication with members
- d) 7.0% It is very well run by volunteers
- e) 3.5% Availability of classes in my own community

Other comments:

- Book clubs, theatre groups, offshoot activities from courses.
- Information online is great
- Classroom size is good – anything bigger takes away from the contact between teacher and audience.

Members said:

“I like the opportunity to meet other people with similar goals and interests, and to connect socially.”

“It brings people together for shared learning in a relaxed atmosphere. I have made friends here.”

14. Are there improvements SCANS could make to what it is currently offers to members?

62.0% of respondents answered this question

58.0% Yes		42.0% No
-----------	--	----------

Of those who said yes,

- 35.0% More lecturers to give more courses/broader range of courses
- 22.0% Comfortable & accessible classrooms - comfortable seating is a must! Inclined floors would be ideal.
- 13.0% Improvements in publicity so more people know about organization and courses. Open Houses useful
- 10.0% Website improvements – keep information current & add info of interest to seniors, organizational structure such as board and committees
- 9.0% Better technology to enhance course presentations.
- 7.0% More field trips related to courses
- 6.0% Encourage more socialization & class discussion in courses
- 4.5% More course offerings in Mahone Bay
- 4.5% Improved administration and resources required for expansion, organization of member meetings
- 4.5% Change to payment by course
- 3.0% More timely communication regarding courses/lectures
- 3.0% Evening lectures, shorter class times to 1.5 hours

Other comments

- Video tape lectures to share with rural areas
- Quality assurance of courses, and that instructors are qualified.
- Link with similar organizations, libraries, senior groups
- Longer-serving members are seeing less variety available
- Re-offer some courses after a year or so

**Section Six
Future Development**

15. What could SCANS offer its members that it is not offering now?

43% of respondents answered this question

- 32.0% Nothing – happy with service as is.
- 23.0% Offer select non- academic courses that offer practical information to seniors⁸ (ie: estate planning, legal issues, art, health care)
- 11.0% Field trips, theatre groups, outside activities that augment a course
- 6.0% It is important to continually expand the variety of course selections to keep members interested
- 4.0% Repeat courses in Halifax to other chapters. Perhaps a special lecturer to tour a number of chapters.
- 3.5% Expand course options in Mahone Bay
- 2.5% More follow up courses or activities stemming from courses
- 2.5% More events/ social opportunities

Other Comments

SCANS should be more visible in the social/political debates that affect seniors and present comments, when possible, on important matters.

⁸ 58% of respondents suggesting SCANS offer non-academic courses are from the Halifax chapter.

16. **Suggestions for future special lectures or classes:**

28% of respondents answered this question

Topics appearing in **BOLD** were identified by 10% or more of respondents.

Aboriginal culture/history

Anthropology

Architecture

Art, film, theatre/plays/photography

Astronomy

Ballet stories

Bridge

Bullying

Computer training/online learning (28%)

Cooking classes

Current Issues in the news

Decorating

Economics, national, international, health care systems

Elder abuse, need for legal assistance, home care

Environmental Studies

Ethics... medical, climate change (28%)

Financial planning, estate law, etc,

Food production in a changing world

Gardening

Geneology

Geology of Nova Scotia

Gerontology

Health/healthy living/positive aging/medications/nutrition/exercise (39%)

History (local, military, art history, ancient,, middle east,) (65%)

Horticulture

Judicial systems/criminal justice

Language, latin, french, word origins

Legal issues, advanced directives, estate planning, etc

Literature/classics/middle ages/Canadian & Atlantic Canadian lit. (28%)

Mathematics/Mathematical theory

Marketing strategies

Mars

Media Studies

Mental health/ psychology

Music – appreciation, multi-cultural, Jazz, History of rock and roll (53%)

Mythology

Physics – Quantum Theory

Political Science, political history/comparative ideologies/Cdn. Constitution

Property tax reform

Religion, comparative, ancient

Science (with field trips)

Sociology

Spies in fact and fiction

Travel

Wines of the World

Wills & Estate planning

Women in History/Outstanding women/Womens Issues

17. What do you feel are the top 3 priorities for SCANS in the next few years?

63% of respondents answered this question

Top 10 responses

49.5%	(1) Keep up good work - offering interesting range of academic courses, recruiting qualified instructors, and maintain professional standards
37.0%	(2) Broaden range of course offerings to keep people interested
31.0%	(3) Finding affordable, accessible office & classroom space
19.5%	(4) Better advertising and promotions, targeted to local areas
19.0%	(5) Keeping the membership up & engaged
15.0%	(6) Expand to more centres across NS
14.0%	(7) Solidifying base in HRM and expand slowly, methodically
13.0%	(8) Good class locations and small class size
10.5%	(9) Keeping courses affordable
8.0%	(10) Continue lecture series

Other priorities identified by members:

4.0% said:

- Better technology available to enhance presentations
- Support & grow volunteers & admin. – avoid burnout.
- Improve website (current, transparent information)
- Fundraising/fund diversification/sponsorships⁹
- Greater socialization – at classes over break, events

2.5% said:

- Establish relationships with other organizations involved in adult learning, govts. and with other senior groups in the province.
- Re-offer some classes after a year

Other comments:

- Consider offering “practical” courses, ie: taxes, power of attorney, etc..)
- Consider offering shorter courses (1-3 weeks)
- Regular series of one-off lectures – a defined day per month & advertise like any other class – ie: current issues from the headlines.
- Increase stipend paid to instructors
- Consolidate what SCANS is doing now & develop priorities for the future

⁹ NSCAD, NFB, Neptune Theatre, CBC Radio, Universities were suggested sponsors for lectures.

**Section Seven
Promotion of SCANS**

18. Are you aware of the SCANS special lecture series?

85% of respondents answered this question

89.0% said YES		11.0% said NO
-----------------------	--	----------------------

19. If yes, how did you learn about the special lecture series?

70% of respondents answered this question

65.4%	Email
60.2%	Class announcements
20%	Website
12.5%	Other (please specify) Involved in arranging Word of mouth (10) Handout at registration/brochure (3) Mail (4)

20. Importance of Parking

80% of respondents answered this question

Not Important	19.7%
Somewhat important	20.5%
Very important	59.8%

Other comments:

1. Close to public transportation is important (4)
2. Classes should be within walking distance (3)